Case Study :

Major Freight Forwarder – Essex

Customer Profile

The client is a third party logistics company dealing with each aspect of freight forwarding and the transportation industry. Whilst agreeing to a case study, they wish to remain anonymous.

i-Catcher CCTV Solutions

i-Catcher Console is the most functional/cost effective solution for digital CCTV available today.

Using i-Catcher products you can build advanced CCTV systems using your company's existing I.T. infrastructure, getting the best value from your hardware investment. With over 10,000 systems installed worldwide we are a market leader in this new technology.

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Loading Bays 2 & 3 of Clients 200,000 sq ft warehouse.

Summary

The client is a leading third party logistics company based near London, with further offices and depots across the country. Due to recent expansion and the end of an expensive CCTV maintenance contract, they sought to replace their existing CCTV to provide cost effective, full coverage of their warehouse and external perimeter, for both security and health & safety reasons.

They turned to their current IT support company and approved iCatcher Partner, GTTS 2012 Ltd, to provide them with a solution.

The Requirements

The client sought a new CCTV system capable of capturing clear high resolution video at full frame rate. All recording equipment to be secured within the IT communications room with live video, playback and PTZ control available at the security desk, in an adjacent building.

The company directors and security staff also required remote viewing via their iPhone or iPad devices for access on the move.

The Solution

To utilise 16 existing cameras and convert them to IP, GTTS 2012 deployed an Axis M7010 16 channel encoder. Additional high resolution fixed and PTZ Axis cameras were deployed and in areas of poor lighting Raytec Raymax Illuminators provided clear vision at night.

iCatcher Console 5.2 CCTV management software controlled all recording, alerting and remote viewing. iCatcher Smart Client provided the smooth video and PTZ control at the security desk.

The Result

The initial installation in Essex was such a success, that the Birmingham warehouse has already been fitted with a dedicated iCatcher Console 5 server, along with Axis fixed day/night dome cameras. Utilising the iCatcher Console iDomain functionality (CCTV WAN), the Essex security desk have full access to live and recorded footage at full frame rate.

Events and alerts from the Birmingham installation, automatically display in Essex as they occur, via the iCatcher Event system.

Security staff and management also have access to both systems on their iPhone devices (via the wireless network) providing live and recorded footage on the move.

They currently have approximately 40 cameras deployed and are looking to expand this system to around 100 cameras in the near future.

In addition to the 40 fixed cameras, a number of portable, rapidly deployable, covert cameras are situated around the warehouse (in various different enclosure styles).

The Rewards

Within the first month of deployment, the client's financial director, reported that the CCTV was fundamental in preventing over £13,000 of losses. The system has also assisted the police in the capture of three illegal immigrants and three arrests from a crime at an adjacent site.

The iCatcher system has already paid for itself in maintenance agreements and cost savings.

The Future

Future plans include the integration of the client's alarm system to iCatcher, allowing iCatcher's powerful action system to react to specific zone alerts, spinning PTZ cameras, forcing recording, alerting and even popping up relevant cameras at the security desk Smart Client.

To learn more about iCatcher, and solutions that can be built using iCatcher technology, visit our web site at the address below or give us a call on +44(0)1329 835335.